



Housing and Energy Services

Alissa Holdson
Executive Director

Ron C. Loos
Board Chairperson

Marlo Millard
Director of Housing and Energy

HEAP Office is Moving!

The **Ashtabula County Community Action Agency's Home Energy Assistance Program (HEAP)** is moving to a new location!

 **NEW ADDRESS (Effective October 22, 2025):**

6920 Austinburg Road
Ashtabula, OH 44004

 **NEW PHONE NUMBER:**

440-997-5957

What is HEAP?

HEAP helps income-eligible households with **heating and cooling costs**.

- Assistance with utility bills
- Crisis support for disconnection
- Keeps homes safe and comfortable for **seniors, families, and individuals with disabilities**

Important Information

- Beginning **October 22, 2025**, all appointments and walk-ins will be at the **Austinburg Road office**.
- Update your records with our **new address and phone number**.
- Call **2-1-1 or 440-997-5957** (after October 22) to schedule an appointment or learn more.

❖ We look forward to welcoming you to our new location! ❖

P:(440) 997-5957

6920 Austinburg Road, PO Box 2610, Ashtabula, OH 44005-2610
www.accaa.org

F:(440) 992-3319

This Agency is an equal provider of services and an equal employment opportunity employer. Civil rights Act 1964 (CRA)